



General terms and conditions of hire

Rental

Rentals are from Saturday to Saturday in July and August. Outside this period, you can rent **for a minimum of two nights**.

Accommodation is rented for a specific number of occupants and may not, under any circumstances, be occupied by more than this number.

All our accommodation is non-smoking.

Please note that photos of the accommodation are for illustrative purposes only and are not contractually binding.

Booking

Customers can make their reservations by:

- email: contact@campinglapetiteville.com
- telephone: 02 96 79 02 39 / 06 68 71 76 14
- Online: www.campinglapetiteville.com

Your booking will be confirmed upon receipt of a **deposit of 30%** of the total price of your stay.

Cancellation insurance

For your peace of mind, our campsite offers "**Neat Flex**" **cancellation insurance** (costing 3% of the total cost of your stay), which entitles you to a **100% refund of the amount paid** with proof of cancellation, or **70%** without proof.

It can **only** be taken out and paid for **at the time of booking**.

If you do not take out this insurance, no refund can be made by the campsite.

Cancellation and changes

Any request to modify your stay must be made in writing and accepted by the managers.

If you have taken out insurance, any cancellation must be notified to our partner **Neat** by email atsinistre@neat.eu .

Payment

Payment can be made by credit card, bank transfer, bank cheque, paper holiday vouchers (Classic) or electronic holiday vouchers (Connect).

A flat-rate processing fee will apply for Classic holiday vouchers:

€10 per stay.

The balance of the invoice must be paid 30 days before your arrival.

If you make your booking less than 30 days before your arrival, the balance for your stay will be requested at the time of booking.

No discount will be granted for late arrivals or early departures.

Pets

Camping La Petite Ville only accepts dogs weighing up to 20 kg in its rental accommodation. Category 1 and 2 dogs are prohibited. Only one dog is allowed per rental and per stay, and vaccination and tattooing are required.

A supplement of **€7** per day is payable in addition to the rental price.

Pets not declared in the rental agreement may be refused. They must be kept on a leash and may not be left alone in the rental accommodation.

Their owners are responsible for ensuring hygiene and cleanliness on the campsite. Any damage recorded will be charged to the holidaymaker renting the accommodation at that time. This damage will be deducted from the deposit (see article below). In the event of damage exceeding the amount of the deposit, an invoice will be sent to the tenant of the holiday accommodation so that they can pay for it.

Deposit

A deposit of **€360** will be requested upon arrival, comprising €300 for any damage and €60 for cleaning costs.

You can pay your deposit by cheque or bank card.

It will be returned to you at the end of your stay if no damage or loss of equipment is found and if the rental property is returned in the same state of cleanliness as when it was delivered.

Arrival/Departure

Your rental will be available **from 3pm** on the day of your arrival and we ask that you vacate your accommodation **by 11am** on the day of your departure.

Linen

Please note that towels, tea towels and sheets are not included in the rental price.

The tenant agrees to use their own bed linen to protect the bedding.

They also have the option of purchasing a disposable bedding kit (including fitted sheet, duvet cover and pillowcases) and/or renting towels.

Electric vehicles

It is strictly forbidden to recharge electric vehicles using the electrical connections on the campsite or in our rental properties. There is a vehicle recharging area near Pordic town hall.

Extended stay

It is possible to extend your stay depending on availability, but we cannot guarantee an extension beyond the dates booked.

If you wish to extend your stay, please contact reception as soon as possible.

All bookings imply acceptance of these terms and conditions.